

# Gauravi Linjara

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## Product Designer · MS Human Factors & Ergonomics (UX) Candidate, San José State University

AI-forward product designer with 6+ years simplifying complex B2B, SaaS, and fintech workflows across the USA, Dubai, and India, now pursuing an MS in Human Factors & Ergonomics (UX concentration) at San José State University.

## WORK EXPERIENCE

### Podonos Inc. / Product Design Intern

San Jose, CA Jan 2026 – May 2026

- **Designed conversational AI experiences end to end** for a consumer voice platform, routing user scripts across multiple voice engines in real time.
- **Shipped production React components directly in code** (Claude Code, Cursor), collapsing design-to-engineering handoff while partnering on feasibility, performance, and rollout.
- **Owned product design from concept to shipped pixels** — interaction flows, UI, micro-interactions, and motion across the web product.
- **Built the design system and design language from scratch** — components, type system, and a trust framework that turns model behavior into clear UX signals during live voice generation.
- **Designed a node-based pipeline canvas for non-deterministic AI**, letting users chain quality, naturalness, and human-review checks into a clear, consumer-friendly interaction model.
- **Co-designed voice-routing logic onsite in Seoul** over a 3-week embed with engineering and AI research, collapsing weeks of async handoff into in-person decisions.
- **Built a structured evaluation framework for AI text-to-speech**, benchmarking voice realism, latency, and modulation to guide voice-engine selection.

### Dr. Xie Lab, SJSU / Graduate Research Assistant

San Jose, CA Aug 2025 – Dec 2025

- **Leading design of a multimodal, AI-powered accessibility system** for visually impaired learners, combining research insights with iterative prototyping.
- **Partnering with researchers, engineers, and faculty** as a thought partner, translating exploratory research into forward-looking design directions.

### Emirates NBD Bank / Senior Product Designer

Dubai, UAE Jan 2024 – Aug 2025

- **Cut FX deal-booking time by 80% to under 90 seconds**, reworking a high-friction foreign-currency exchange workflow through process mapping and rapid prototyping.
- **Reduced policy rule-retrieval time by 56%** by redesigning IA and retrieval workflows through iterative experimentation and systems-level redesign.
- **Led the end-to-end redesign of a digital trade platform** as the sole UX designer, delivering 300+ screens and responsive design-system components.
- **Standardized 10+ scalable mobile components**, aligning with platform and frontend teams for accessibility-compliant implementation; placed 3rd in a company-wide hackathon.

### Mashreq Bank / Senior UX/UI Designer & Researcher

Dubai, UAE Dec 2022 – Jan 2024

- **Cut support calls 35% and task steps from 4+ clicks to 1** by redesigning the customer-care experience across web and mobile.
- **Lifted homepage search engagement 14% across the UAE** through a homepage redesign and reworked information architecture.
- **Co-led a Design Thinking workshop for banking staff**, improving design-system adoption and converting complex financial terminology into accessible, inclusive UX components.

### Accenture Song Studio / UX/UI Designer & Researcher

Mumbai, India Sep 2020 – Nov 2022

- **Improved funnel conversion 120% for enterprise clients (Pfizer, 3M)** through heuristic audits, journey mapping, and navigation redesign.
- **Delivered 500+ responsive screens for an emerging-tech incubator**, aligning digital and physical touchpoints to ensure seamless adoption.

## EDUCATION

### San José State University

San Jose, CA

MS, Human Factors & Ergonomics (UX Concentration) — In progress, expected May 2027

### Techno India NJR, Rajasthan Technical University (RTU)

Rajasthan, India

Bachelor of Technology

## AWARDS & RECOGNITION

Performer of the Month (Jun 2023), Mashreq Bank · Spot Award, Excellent Delivery (Feb 2025), Emirates NBD, Dubai

## SKILLS

**Workflow & Systems Design:** Process mapping, information architecture, journey mapping, complex enterprise systems.

**AI & Emerging Tools:** Codex, Claude Code, Cursor, Lovable, AI-assisted prototyping, multimodal interface design.

**Design Craft:** Interaction design, visual design, wireframing, prototyping, UX storytelling. **Design Systems &**

**Enablement:** Component libraries, scalable patterns, documentation, WCAG.